

IOWA WELLNESS PLAN - 3rd QUARTER 2015**Iowa Wellness Plan Members****EXCEPTION TO POLICY REQUESTS**

MONTH	CATEGORY	STATUS	COUNT
July	Non-Covered Service	Denied	3
		Withdrawn	3
	Pharmacy	Denied	6
		Withdrawn	1
	Lock-in	Withdrawn	1
August	Non-Covered Service	Medically Exempt	1
		Withdrawn	1
		Approved	1
		Denied	6
	Pharmacy	Withdrawn	4
Pending		1	
Approved		1	
September	Non-Covered Service	Denied	1
		Pending	5
	Pharmacy	Denied	10
		Pending	5
TOTAL EXCEPTIONS			55

MEMBER APPEALS (Pending)

MONTH	CATEGORY	COUNT
July	Claim	4
	Pharmacy	4

August	Lock-in	2
	Pharmacy	3
	Claim	2
September	Lock-in	3
	Pharmacy	4
	Claim	3
	Lock-in	8
TOTAL APPEALS		33